Parents –

If you have not already logged on to make a payment or sign up for a monthly payment plan, this is the final reminder that spring bills (less authorized financial aid) are due tomorrow, **December 18**. However, late fees will not be assessed until January 11.

PLEASE NOTE: We have heard from some folks that they are looking in the wrong location for the accurate spring bill amount. In STAR (or the Parent/Guest Portal if your student has granted you access: [http://bit.ly/1l9XiAm](http://bit.ly/1l9XiAm)) you can view the spring charges with authorized financial aid calculated in as well as the balance due, by going to the “Electronic Bill By Term/Make Payment” tab. Here you will see the charges. Below that will be the authorized financial aid amount and finally, the balance due.

Even though financial aid will not officially pay to the account until January 1, due to federal regulations, any aid that is authorized to pay through will be noted here, and is subtracted from the balance due shown on this page.


If you have questions regarding your student’s billing, financial aid, payment plans, etc., please don’t wait. Please call the Mountaineer Hub today, at 304-293-1988 (1WVU). The Mountaineer Hub is your connection to Student Accounts, Financial Aid, Scholarships, Student Employment, and the Registrar.

The Mountaineer Hub will be open during the Winter Recess from 8:15 a.m. to 4:45 p.m. on December 21-23 and on December 29-30. All University offices will be closed December 24, 25, 28, 31 and on January 1, 2016.

**/Katie Gallagher and Lisa Hanselman**

**Office of Parent Relations**

**West Virginia University**