

Parents Electronic News  
West Virginia University  
July 25, 2017

Parents here are a few very important reminders –

Wednesday, July 26, 2017: Deadline for requesting the annual student health insurance waiver: <http://bit.ly/119XdfW>. Eligible students without an approved student health insurance waiver on file will be automatically enrolled in the WVU Aetna student health insurance at a cost of \$912 per term.

**UPDATE: Friday, July 28 @ 5 p.m. – Sunday, July 30 @ noon: Online bill pay options through STAR and the Parent/Guest Portal will be unavailable during these times due to a necessary hardware upgrade. Please pay your bill online prior to this to assure there are no issues. The deadline to pay your fall bill is Tuesday, August 1.**

Tuesday, August 1, 2017: Payment deadline for students who received a billing statement in July via their MIX email account <http://bit.ly/2rvBLiy>. (*NOTE: This billing statement was a PDF sent via e-mail the week of July 17 to students who had a balance due at that point. Remind students to continue to check their MIX e-mail accounts regularly.*)

Tuesday, August 1, 2017: Last day to assure refund preference selection (direct deposit or paper check) that will be used for fall by visiting <http://bit.ly/2ib7jTx>. Direct deposit is the most expeditious manner. If paper check is desired, confirm/update the local/ mailing address in STAR by logging into <http://bit.ly/2uysKVu>. If no selection is made, paper check is the default.

Friday, August 11, 2017: If a refund is expected, earliest date that students with direct deposit will begin to see their refund in their bank account. Students can check their refund status by logging into their account at <http://bit.ly/2uUF6tv>.

Week of August 14, 2017: If a refund is expected, paper refund checks will start arriving the week of August 14<sup>th</sup>. Students can check their refund status by logging into their account at <http://bit.ly/2uUF6tv>.

Week of August 14, 2017: August billing statement will be sent via MIX to students who have new or past due charges and owe a balance.

Saturday, September 2, 2017: Late fees assessed on past due balances, including fall.

**/Katie Gallagher**  
Office of Parent Relations  
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